

/ MISSION STATEMENT

The ETHIANUM Heidelberg cultivates a hospital culture that is reflected in the attitude of all doctors and staff, the atmosphere, the quality of care and treatment and the commitment to research.

/ THE CORE OF OUR CLINIC CULTURE IS APPRECIATION

We treat people to a consistently high standard - friendly, respectful, attentive and competent.
We take individual needs and cultural particularities into consideration.

/ WE TAKE ON A HEALTH MANDATE FOR OUR CLIENTS

We see ourselves as a service provider for people. In the best sense of the word, we do everything we can for their well-being, their wellbeing and the success of their treatment.
We offer comfort and security. We provide guidance to enable people to make their own decisions and take their own actions.

/ WE TAKE RESPONSIBILITY FOR OUR EXPERTISE

We promote our expertise by taking advantage of the latest training and further education opportunities. We incorporate the knowledge we gain into our work. We remain open and flexible to sensible changes.

/ EVERY EMPLOYEE IS AN AMBASSADOR FOR THE ETHIANUM

We are absolutely discreet and loyal. If we see a way to improve processes, we actively contribute to internal improvements by making suggestions.